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Docket: 14559

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor:	Douglas K. Warner	
Appln. No.:	09/549,667	
Filing Date:	April 14, 2000	Examiner: Chen, Te Y.
Title:	Usage Based Strength Between Related Help Topics and Context Based Mapping Thereof in a Help Information Retrieval System	Group Art Unit: 2171

AMENDMENT AND RESPONSE UNDER 37 C.F.R. 1.111

Commissioner for Patents
P. O. Box 1450
Alexandria, Virginia 22313-1450

I hereby certify that this document is being sent via First Class U. S. mail addressed to: Commissioner for Patents, P. O Box 1450, Alexandria, VA 22313-1450, on this 28 day of April, 2004.

Burton G Avery

(Signature)

Sir:

In response to the Office Action dated October 30, 2003, Applicant amends the above-identified application as follows:

Amendments to the Abstract begin on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 6 of this paper.

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